

C 20488

(Pages : 2)

Name.....

Reg. No.....

SIXTH SEMESTER U.G. DEGREE EXAMINATION, MARCH 2022

(CBCSS—UG)

B.B.A.

BBA 6B 16—MANAGEMENT TRAINING AND DEVELOPMENT (HUMAN RESOURCE
MANAGEMENT ELECTIVE)

(2019 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Section A*Answer at least **ten** questions.**Each question carries 3 marks.**All questions can be attended.**Overall Ceiling 30.*

1. What is refresher training ?
2. What is e-learning ?
3. What is multiple management technique ?
4. Define HRD.
5. What do you mean by benchmarking ?
6. What is intellectual capital ?
7. What is training manual ?
8. What is summative evaluation ?
9. What is sensitivity training ?
10. What is the meaning of role playing ?
11. What is attitude survey ?
12. What is the term 'team learning' ?
13. What do you know about knowledge management ?
14. What do you understand by training for trainers ?
15. What are the benefits of having using skill inventories ?

(10 × 3 = 30 marks)

Turn over

Section B

*Answer at least **five** questions.
Each question carries 6 marks.
All questions can be attended.
Overall Ceiling 30.*

16. Differentiate between training and education.
17. Describe the process of change management.
18. How does leadership training help managers ?
19. State the elements of TQM.
20. Why do we need training ?
21. Write up the principles of learning.
22. How can make training more effective ?
23. How cost benefit analysis of a training is made ?

(5 × 6 = 30 marks)

Section C

*Answer any **two** questions.
Each question carries 10 marks.*

24. Define training. State its principles.
25. Discuss the methods and techniques of management development.
26. Explain the various tools of training evaluation.
27. Write an essay on the basic requirements of the trainer and trainee in a training process.

(2 × 10 = 20 marks)